Project Manager

Hila Avraham

Yokneam    |      052-833-5081     |      [hilaavraham@gmail.com](mailto:hilaavraham@gmail.com)

Summary

* **2 years** of experience in **managing** **software projects** Throughout the project lifecycle at Silicon-Service (recently sold to **AMD**)
* I've developed trust **relationships with clients**, I managed the project schedules, including tracking them.
* have made regular updates and coordination between the various factors in the project and also encourage collaboration between the teams and other project-related entities
* I have the ability to manage many tasks at the same time
* Experience on Microsoft Office applications, **ASANA**, I'm capable of rapid software learning.
* **B.A Computer Science** and Information Systems, **ERP**, **CRM**.

Experience

**2016 – 2021 Silicon-Service / Recently sold to AMD**

***Integrated Hardware*** *and* ***Software*** *Solutions Company – Advanced technologies in the field of testing semiconductor components, as well as* ***software solutions*** *at customer's request.*

**2019-2021 Project Manager, Silicon-Service**

* Managing software projects with clients in Israel and Ukraine.
* Communication with customers and sub-suppliers.
* Project management from initiation stage to implementation of the management product on the **ASANA** platform.

**2016-2019 Software testing**

* Prepare test documents according to customer requirements specifications with a software development team.
* Functional checks – GUI testing, Interface Behavior, The integrity of the site visually on the user side.

**2010-2016 Senior Technical Support, GoNet**

*Software solutions and integration and infrastructure support*

* *Instruction on Office (Word, Excel, PPT).*
* Individual guidance on dedicated software: of the Ministry of Education and the Na'amat.
* Prepare a guide for the technical support team, Customer Answers Guide for Solutions to Common Problems and uncommon problems.

Education

**2002-2007 B.A. Computer Science and Information Systems in the**

**ERP** Division, in Yezreel Valley College.

**Among the courses I learned:**

**Computer science**: **Java** programming, **UML**, communication and computer networks, Introduction to Internet Technologies, Design and build websites, **UNIX operating system**.

**ERP Division**: Methodologies for analyzing and implementing **ERP** in organizations, Advanced Business Management Systems (**CRM**), Procurement and Logistics, Mobile computing in an **ERP** environment.

**Java Project -** Beehive Management, Collect data and alerts.

**1994 -** High school graduation, At the shared school in Kibbutz Ma'agan

Michael. **Computer orientation**

Language

**Hebrew-** Native Mother Tongue

Good **English**

Software

Office, Word, Excel, Power Point

Military Service

1994-1996 Military Service signal corps in the Role of telegraph operator.